

# Privacy Policy & Terms of Service

## Privacy Policy

Effective Date: 12/13/2024

Coastal Dental Associates respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, and share information when you opt in to receive SMS messages from us.

### **Information We Collect**

When you opt in to receive SMS messages, we collect:

- Your phone number
- Consent to send SMS messages

### **How We Use Your Information**

We use your information to:

- Send you the SMS messages you've opted in to receive
- Provide updates, promotions, or other relevant content based on your preferences

### **Sharing Your Information**

We do not share your phone number or SMS opt-in information with third parties for marketing purposes.

### **Your Rights**

You can opt out of receiving SMS messages at any time by replying with "STOP" to any message we send you.

### **Data Security**

We implement reasonable measures to protect your personal information from unauthorized access or disclosure.

## Terms of Service

Effective Date: 12/13/2024

By opting in to receive SMS messages from Coastal Dental Associates you agree to the following terms:

### **1. SMS Messaging Service**

By providing your phone number, you consent to receive SMS messages, including updates, promotions, and other relevant content.

### **2. Message Frequency**

You will receive messages once an appointment is made, two weeks prior to your appointment along with a two hour prior to visit reminder.

### **3. Message and Data Rates**

Message and data rates may apply based on your mobile carrier's terms.

### **4. Privacy Policy**

Your information will be handled in accordance with our Privacy Policy, which is stated within this page under Privacy Policy.

### **5. Opt-Out Instructions**

You can opt out at any time by replying "STOP" to any SMS message. You may also contact us directly at 603-436-6997

### **6. Liability**

We are not responsible for any charges, errors, or delays in SMS delivery caused by your carrier or third-party service providers.

By opting in, you confirm that you are the owner or authorized user of the phone number provided and that you are at least 18 years old.

If you have questions or concerns about our privacy practices, contact us at 603-436-6997

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